# Melissa Villa Nicholas, PhD

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### **Education**

PhD University of Illinois at Urbana-Champaign, August 2016

Major Field: Information Science Minor Field: Queer Theory

M.A. University of Wisconsin-Madison, August 2012

Major Field: Library and Information Studies

M.A. Claremont Graduate University, August 2010

Major Field: Cultural Studies

B.A. Azusa Pacific University, December 2005

Major Fields: Global Studies, American Literature

## **Appointments**

Assistant Professor, (GSLIS) University of Rhode Island Lecturer, GSLIS, URI

August 2017- Present August 2016-June 2017

### **Peer Reviewed Publications**

Sweeney, M., and Villa-Nicholas, M. (2022). "Digitizing the Latina Information Worker." *American Quarterly*.

Villa-Nicholas, M. (2020). "Data Body Milieu." Commentary & Criticism. Feminist Media Studies.

Villa-Nicholas, M. and Sweeney, M. (March 2020) "Designing the 'good citizen' through Latina identity in USCIS's virtual assistant 'Emma.'" *Feminist Media Studies*.

Villa-Nicholas, M. (2019) "Latinx Digital Memory: Identity Making in Real Time." *Social Media and Society* 

Austin, J. and Villa-Nicholas, M. (August 2019) "Information Provision and the Carceral State: Race and Reference Beyond the Idea of the 'Underserved.'" *The Reference Librarian*. 60.4

Villa-Nicholas, M. (October 2018) "Teaching Intersectionality: Pedagogical Approaches for Lasting Impact." *Education for Information*. 34.2

Villa-Nicholas, M (May 2018). "*Terror by Telephone*: Normative Anxieties around Obscene Calls in the 1960s." *First Monday*. 23.5

Villa-Nicholas, M (Spring 2018) "Discerning Fake Information." Teaching Media Quarterly. 6.1

Velez, L. and Villa-Nicholas, M. (Spring 2017) "Mapping Race and Racism in U.S. Library History Literature, 1997-2015." *Library Trends*. 65.4

Villa-Nicholas, M. (Spring 2017) "Ruptures in Telecommunications: Latina and Latino Information Workers in Southern California." *Aztlán: A Journal of Chicano Studies*. 42.1

Villa-Nicholas, M. (Fall 2015) "Latina/o Librarian Technological Engagements: REFORMA in the Digital Age." *Latino Studies*. 13.4

Villa-Nicholas, M. (Winter 2014) "Latina Narratives of Information Technologies: Towards a Critical Latina Technology Studies." *Media-N*. 10.3

### Peer Reviewed Book Chapter

Villa-Nicholas, M., Drake, T., and Tidline, T. (2019) "Healing Justice: An Approach of Caring for Intersectional LIS Professionals." *Social Justice and Activism in Libraries: Essays on Diversity and Change*. McFarland Press.

### **Invited Book Chapter**

Villa-Nicholas, M. (March 2016). "The Invisible Information Worker: Latinas in Telecommunications." In *The Intersectional Internet: Race, Sex, Class and Culture Online*, edited by Safiya Noble and Brendesha Tynes. Peter Lang Digital Editions Series.

### **Edited Journal**

Information Studies, Race and Racism. (2020). Guest editor with Dr. LaTesha Velez. Open Information Science. De Gruyter Publishers.

### **Media and Miscellaneous Publications**

Villa-Nicholas, M. (December 19, 2019). "Missing Cells: The Growing Economic Value of Immigrant and Refugee Biological Data." *Bitch Media*.

### **Book**

<u>Latinas on the Line: Invisible Labor in Telecommunications</u>. (January 2022). Rutgers Press.

## **Forthcoming Book**

<u>Data Borders: How Silicon Valley is Building an Industry from Immigrant Data</u>. (Under Contract). UC Press.

## **Scholarly Honors and Awards**

Diversity and Inclusive Excellence Awards, URI	2021
Library Juice Press Paper Contest	2020
HASTAC Scholar	2012-2016
Gender and Women's Studies Smalley Fellowship, UIUC	2015
I3 Schools PhD Teaching Fellow, University of Pittsburgh	2014
Verdell Frazier Young Award, Women's Resource Center, UIUC	2013-2014
REFORMA Scholar	2011
UW-Madison SLIS Department Diane Hopkins Award	2011
Advanced Opportunity Fellowship at UW Madison	2010-2011

# **Scholarly Research Grants and Fellowships**

Subvention Grant	2021
Center for the Humanities, URI	
\$1000	

Project Completion Grant	2021
Office of Research Development, URI	
\$3000	

The Faculty Career Enhancement Grant	2019-2020
The University of Rhode Island	
\$7,298	

Co-Principal Investigator of the History of Latinas in Telecommunications,	2013
Reece Fund Travel Grant from GSLIS, UIUC	
\$1000	

## **Invited Speaker**

"Innovative technologies: Opportunities and Challenges." (April 2021). Innovation and the Future of LIS: Technology, Ethics, and Inclusion. *Tenth Annual Allen Smith Symposium*. iSchool, Simmons.

Latino Tech Talent. (March 2021). Virtual Roundtable. Aspen Institute.

"Don't Call ICE and Other Methods of Resistance in the Library." (July 2020). Keynote. *Library Instruction West*. (Conference canceled)

"Innovative technologies: Opportunities and Challenges." (April 2020). Innovation and the Future of LIS: Technology, Ethics, and Inclusion. *Tenth Annual Allen Smith Symposium*. iSchool, Simmons. (Conference canceled).

"Data Body Milieu: How Silicon Valley is Designing Technology around Latinx Immigrants." (Summer 2020). *AI Now Institute*, New York University. (Lecture canceled).

"Biotechnology and Data Citizens on the U.S. Mexico Border." (February 2020) *IS Colloquia*. University of California, Los Angeles (UCLA).

"Histories of Latinx Tech Labor: 1870-Present." (April 2019). *Harrington Forum*. The University of Rhode Island.

Sweeney, M. & Villa-Nicholas, M. "Cultural Affordances of 'Emma,' USCIS's Latina Virtual Assistant. (March 2019). *Harvard Kennedy School*. Harvard University. <a href="https://vimeo.com/331443862">https://vimeo.com/331443862</a>

"The Intersectional Process: Revise, Fail, Revise Again" (November 2018). *The University of Rhode Island Libraries' Faculty Development Series*. The University of Rhode Island.

"Latina Information Workers in Telecommunications." (March 2017). *Special Interest Group for Computers, Information and Society*. The Computer History Museum.

"Latina Information Workers in Telecommunications: Intersectional Experiences in the Bell System." (February 2016). Colloquia Speaker Series. Department of Information Studies, University of California Los-Angeles.

"Latina Information Workers in Telecommunications: Intersectional Experiences in the Bell System." (April 2015). The Barbara and Donald Smalley Lecture. Department of Gender and Women's Studies, University of Illinois Urbana-Champaign.

### **Conference Papers, Research Talks & Presentations**

Panel presentation. (September 2019). "Collecting People as Data." 4S. New Orleans.

Panel presentation. (September 2018). "Crossing Institutional Divides: Services to Incarcerated Patrons as a Bridge Between Public Libraries and Library and Information Science Education." Joint Conference of Librarians of Color (JCLC).

Poster presentation. (September 2018). "Teaching and Applying Intersectionality in the LIS Classroom." JCLC.

Paper presentation. (September 2017) ""I am so Versatile- I can be used for just about Everything": Race, Gender, and the Perfect Digital Latina Laborer." *Society for the Study of Social Science*.

Poster. (January 2017). The Evolution of Critical Theories in Library History Literature, 1997-2015. *ALISE*.

Panel presentation. (March 2015). "Pipelines and pathways into the information professions." *iConference*. Newport Beach, California.

Paper presentation. (May 2014). "Neoliberal Intimacies: Latina/o information workers." *Gender, Bodies, Technologies Conference*. Blacksburgh, VA.

Panel presentation. (February 2014). "Social Justice in LIS." iConference. Berlin, Germany.

Panel presentation. (September 2013). "The Development of the Distributed Open Collaborative Courses (DOCCs)." *Information Technology and Africa: Practices, Potentials and Challenges*. Urbana, IL.

Panel presentation. (May 2013). "Back to the Future! Adelante: A historical account of REFORMA in the digital age." *History and Theory Conference: Responding to Crisis*. Irvine, CA.

Panel presentation. (April 2013). "Nostalgic Reflections: Producing citizenship with archival social media." *HASTAC*. Toronto, Canada.

Paper presentation. (September 2012). "From the anti-apartheid movement to the Madison occupation: Representing dissent in the digital world." *Protest on the Page: Print Culture History in Opposition to Almost Anything*. Madison, WI.

Poster. (April 2012). "A Collaborative Story: Librarians and Activists Partnering To Preserve Local History." *Wisconsin Association of Academic Librarians*, Lake Geneva, WI.

Panel presentation. (November 2011). "LIS Access Midwest Program." Wisconsin Library Association, Milwaukee, WI.

## **Invited Course Lectures**

"Data Borders." (March 2021). Introduction to Latinx Studies. University of Rhode Island.

"100+Years of Solitude." (March 2019). Simmons College, School of Library and Information Science.

:The Intersectional Internet." (November 2018) University of Southern California, Annenberg School of Communication Doctoral Seminar

"Latinas in Information Labor." (May 2017). University of California Los Angeles, iSchool Doctoral Seminar

"Modern Librarianship." (September 2016). Student ALA Lecture Series. University of Rhode

#### Island

"How to Read and Write for Grad School." (September 2015). Graduate School of Library and Information Science, University of Illinois Urbana-Champaign. (Graduate: Online)

## **Teaching**

- LSC 513: Social Justice in Children's and Young Adult Literature. Graduate School of Library and Information Studies (GSLIS), University of Rhode Island (URI)
- LSC 512: Immigrant and Migrant Information Contexts and Practices
- LSC 511: Critical Disability Approaches to LIS
- LSC 504: Searching for Answers: Meeting Users' Information Needs. GSLIS, URI
- LSC 525: Multiculturalism in Libraries. GSLIS, URI
- LSC 508: Introduction to Information Science and Technologies. GSLIS, URI
- LSC 540: Humanities Information and Materials. GSLIS, URI
- LSC 557: Document, Assess, and Evaluate. GSLIS, URI
- LSC 597: History of Libraries. GSLIS, URI

Race, Gender, and Information Technologies. iSchool, University of Illinois, Urbana-Champaign. (Undergraduate)

Research Methods & Design. I3 Institute. School of Information Sciences. University of Pittsburgh. (Undergraduate)

## **Created Curriculum**

GSLIS Track in Information Equity, Diverse Communities	Fall 2020
& Critical Librarianship	
Social Justice in Young Adult and Children's Literature	Spring 2018
Immigrant & Migrant Information Contexts & Practices	Spring 2018
Critical Disability Approaches in Information Studies	Spring 2018

## **Media**

Peet, Lisa. (May 2021). Interview. "University of Rhode Island Launches MLS Track in Information Equity, Diverse Communities, and Critical Librarianship." Library Journal. <a href="https://www.libraryjournal.com/?detailStory=University-of-Rhode-Island-Launches-MLS-Track-in-Information-Equity-Diverse-Communities-and-Critical-Librarianship">https://www.libraryjournal.com/?detailStory=University-of-Rhode-Island-Launches-MLS-Track-in-Information-Equity-Diverse-Communities-and-Critical-Librarianship</a>

Moore, Kendall. (Forthcoming). Interview in documentary "Decolonizing Science."

Hodge, Twanna. (2019). Interview on "Mapping Race and Racism in U.S. Library History Literature, 1997–2015" in the ODLOS Intersections blog focus by The Diversity Research Grants Committee.

http://www.ala.org/advocacy/mapping-race-and-racism-us-library-history-literature

## **Professional Development**

Basic Brightspace Competency Certificate, URI	2020
High Impact Teaching Seminar, URI	2017
Office for the Advancement of Teaching and Learning Training	2016

## Reviewer

First Monday
Information and Culture
In the Library with a Lead Pipe
Journal of Community Informatics (JoCI)
Journal of Critical Library and Information Studies (JCLIS)

## **Professional Memberships & Affiliations**

Association of Internet Researchers (AOIR)

ALISE (Association for Library and Information Science Education)

Beta Beta Epsilon, Beta Phi Mu LIS Honor Society. Madison, Wisconsin

Fembot Collective

Society for Social Studies of Science

REFORMA: The National Association to Promote Library & Information Services to Latinos and the Spanish Speaking

### **University Service**

Faculty Senate, URI (2019-2022)

Service and Life Faculty Senate Subcommittee (2019-2022)

Ad Hoc Committee to Establish an Online Accelerated Program (2018-present)

Committee to Establish a Latin American/Latino Studies Minor at URI, GSLIS, URI (2017-present)

Admissions Committee, GSLIS, URI (2017-present)

Curriculum Committee, GSLIS, URI (2016-present)

Faculty Committee, GSLIS, URI (2016-present)

Committee to Implement the Strategic Plan, Harrington School, URI (2019-2020)

Student American Library Association Faculty Advisor, GSLIS, URI (2017-present)

Committee on Accreditation (2016-2018)

Technology Committee, GSLIS, URI (2016-2017)

Rhode Island Library Association, Full Board (2016-2017)
Doctoral Student Representative, Curriculum Committee, GSLIS, UIUC (2014/2015)
Planning Committee, Inclusive Illinois. UIUC (2013)
Co-Chair, GSLIS Students of Color Student Group, UIUC (2012-2014)
Co-Chair, REFORMA Student Group. Madison, Wisconsin (2010-2012)

## **Event Planning**

Voices for Information Equity Webinar Series Statewide Library, Equity, Diversity, and Inclusion Day Spring 2021 Summer 2019

## **Prior Work Experience**

Website Designer, Dept. of Gender and Women's Studies, UIUC. (January 2012- August 2016)

- Publish headlines on current news and events for the GWS department.
- Manage social media platforms such as Twitter and Facebook for event marketing and information dissemination.
- Create mixed media such as videos, posters, to promote GWS

Research Assistant, Student Affairs, GSLIS. (January 2014- August 2014)

- Wrote grants for GSLIS diversity grants.
- Researched on diversity in the LIS field. Research and disseminate information on grants and scholarships for students.
- Drafted grant materials for IMLS grant applications.

Research Assistant, LIS Access Midwest Program. (August 2012-August 2013)

- Designed website using Wordpress and Drupal.
- Coordinated Summer Institute.
- Used multimedia to promote program.

Project Assistant, LIS Access Midwest Program. (September 2011- May 2012)

- Coordinated events for diversity in the SLIS department.
- Researched and presented data on diversity in Library Science.
- Managed digital tools and multimedia technologies.

Reference Desk Intern, Madison Central Library. (May 2011- August 2011)

- Answered reference related questions in person and over phone.
- Assisted patrons in technology and Web troubleshooting.
- Developed programming for Madison's Big Read book discussion.

Info Desk Staff, Media, Education, Resources, and Information (MERIT) Library UW-Madison. (September 2010- July 2012)

- Answered reference related questions and conducted reference interviews for undergraduate and graduate students.
- Assisted patrons in software program issues and troubleshooting multimedia.

- Taught research methods and software to School of Education classes and individuals.
- Collection development of bilingual materials in Spanish with budget of \$2000.

## Construction Crew Leader, Habitat for Humanity East Bay. (2009-2010)

- Taught and supervised carpentry to individual and group volunteers.
- Coordinated project management skills to manage group work.

## Volunteer Coordinator, Public Counsel Law Center. (2007-2008).

- Coordinated pro-bono attorneys in representing tort cases and update on status of case.
- Assemble Immigration documents for clients and update in ProLaw Software.
- Coordinated training sessions for Pro-bono attorneys acting as Guardian Ad Litems.

## Volunteer Coordinator, Habitat for Humanity of Greater Los Angeles. (2006-2007)

- Assisted Habitat for Humanity with the coordination, recruitment, and retention of individual volunteers.
- Informed 20-30 volunteers bi-weekly about Habitat for Humanity.
- Maintained web user-friendly volunteer database.

## Urban Community Scholars at UCLA. (2007)

- Collaborated with UCLA students of Urban Planning to research gentrification and community organizing in Los Angeles.
- Conducted qualitative interviews in Spanish on city planning and gentrification.